



April 23, 2025

To: All Riders

Subject: Boarding Process

With the increasing number of transit users relying on GoDurham for their transportation needs, effective Thursday May 1, 2025, all riders will be required to board through the front door.

Passenger safety is our number one priority, as well as the primary reason for this change. Boarding through the front door will help streamline the boarding process while ensuring safety requirements are being met.

We appreciate your understanding and flexibility as we implement this change.

Sincerely,

GoDurham

