

GoDurham Public Meeting Report

04/02/2025

Meeting Opens: 5:30 PM

➤ **Doug Middleton, General Manager of GoDurham**

- Middleton welcomed and thanked all attendees for coming to the sent Public Meetings of 2025, as spring is blooming, and temperatures rise
- GoDurham's hiring efforts are ongoing and continues to be a focus for the company as growth is imperative to continue providing service as the next service change in the summer of 2025.
- Effective April 7th, 2025, GoDurham will no longer allow smoking of any kind, including tobacco products, vapes, or other related products, on the Durham Station Premises.
- Starting April 7th, GoDurham representatives and the Durham Police Department will be present for a couple of weeks at Durham Station to remind riders that smoking is strictly prohibited and must be done elsewhere.
- This strict smoking ban has been implemented to prioritize the health of the public in a public area and reduce the amount of litter present.
- For more Information visit: [GoDurham Smoke-Free Facility | GoDurham](#)

➤ **Tara Walton – General Manager of Go Durham ACCESS**

- Walton mentioned that ACCESS is actively seeking and hiring qualified candidates for driver positions.

Brenda Jones- Senior Director Customer Engagement/Marketing

- Jones states, As the weather warms up, GoDurham is expected to actively participate in various community events, including school functions and annual city celebrations throughout the season.
- GoDurham will participate in the upcoming annual worldwide celebration of Earth Day with Durham Play More on Sunday, April 27th, from 12 pm to 5 pm, at Durham Central Park, 501 Foster Street, 27701.

For more information: [Earth Day Festival | Durham Parks & Recreation, NC](#)

- GoDurham will also participate in Free Comic Book Day on Saturday, May 3, 2025. <https://godurhamtransit.org/t-transit?q=gd/kids>.

➤ **Brian Fahey - Mobility Services Manager**

- The construction phase is upcoming to begin this summer of 2025.
- Service Changes are coming Summer 2025.
- Key updates include changes to the current routes: Route 3B will be renamed Route 16, along with updates to routes 5, 8, 11, 12B, and various others.
- Additionally, other notable and exciting improvements will be shared in future announcements on social media and the official GoDurham website.

For more information click here: [Service Changes | GoDurham](#)

- Residents from several senior communities in Durham can take a free weekly shuttle between their homes and the Walmart at Glenn View Station. Funded through the Durham County Transit Plan.

For more information: [Senior Shuttle | GoDurham](#)

- The Microtransit Program provides door-to-door, same-day ride services within two designated service zones: East Durham and North Durham.

For more information: Microtransit [Microtransit | GoDurham](#)

Meeting Concluded: 5:56 PM

Attendance: 13

Staff Present:

- Doug Middleton
- Brenda Jones
- Patricia England
- Brian Fahey
- Derrick Curtis
- Tara Walton