

BOOKING A RIDE

To ride GoDurham ACCESS or Durham County ACCESS, you must apply and be approved.

Anyone can book a ride with GoDurham Connect, but trips must start and end in a service zone.



Scan to download the GoDurham ACCESS app.



Set your pickup & drop-off to see ride options: GoDurham ACCESS or microtransit in North/East Durham.



Update your ride with details like number of riders, accessibility needs, and pickup time.

Look for the GoDurham ACCESS icon in the app store!



Contact GoDurham ACCESS



(919) 560-1551



godurhamtransit.org/gd/access



1911 Fay Street
Durham, NC 27704



Hours of Operation:

Monday to Saturday,
5:30 a.m. to 12:30 a.m.

Sundays and Holidays,
6:30 a.m. to 9:30 p.m.



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ABOUT GoDurham ACCESS

GoDurham ACCESS is the City of Durham and Durham County's paratransit service, offering transportation for eligible residents with disabilities or mobility challenges.

We are a vital link to independence, connecting people to essential destinations and community life.

GoDurham ACCESS includes a range of services designed to meet the diverse needs of our community.



SERVICES

GoDurham ACCESS

A paratransit curb-to-curb and door-to-door service for City of Durham residents unable to use fixed-route buses due to disability.

Durham County ACCESS

A transportation service for eligible Durham County residents with mobility challenges.

Senior Shuttle

A free, weekly grocery store shuttle service for residents of select senior communities in Durham.

GoDurham Connect

A free, on-demand microtransit service for riders in North and East Durham who need transportation in each zone.

GoDurham ACCESS is fare-free through June 30, 2026!

ELIGIBILITY & HOW TO APPLY

GoDurham ACCESS

City of Durham residents with disabilities may qualify.

Durham County ACCESS

Durham County residents who are 60+, have a disability, or need rides for work, medical, or essential trips may qualify.

Learn more and apply
godurhamtransit.org/how-apply

Senior Shuttle

The Senior Shuttle is available at select senior living communities.

View participating locations
godurhamtransit.org/senior-shuttle

GoDurham Connect

Anyone can book a ride with GoDurham Connect, but trips must start and end in a service zone.

Learn more and view the service zones
godurhamtransit.org/connect