

## GoDurham Public Meeting Report

4/5/2022, 5:30-6:20 p.m.

Overview:

Meeting Open: 5:30 PM

- Brianna Reece reviewed Feb. 18<sup>th</sup> Route 7 Service Restoration (Increase to 30 min. frequency on daytime service) from Monday through Saturday.
- Brianna Reece shared updated service restoration plans for GoDurham routes:
  - Route 8 departing Durham Station at :30 will be restored back to regular service levels.
  - The Route 2 will go back to departing Durham Station at :15 and :45.
  - 11/11B will be restored to full service levels.
- Tara Walton shared update for GoDurham ACCESS; ACCESS has 6 new bus operators in service.
- Evian Patterson, Assistant Director of Transportation for City of Durham, shared updates regarding awarded grants for transportation projects:
  - City of Durham Transportation's Mobility services manager, Brian Fahey, has put together a mobility services task force. This task force meets weekly and have created solicitations to access services. RFI is scheduled to be released soon.
  - The task force is looking to make mobility services better and form a committee and will be voted on by the City and the County.
- Evian Patterson shared updates on the Bus Stop Improvement program:
  - Riders can expect more and more bus stops with improved shelters and are moving aggressively to plan and construct additional packages for stops and includes better shelters, benches, and sidewalks.
  - Regarding Fayetteville and Holloway corridors, the planning team have finished this year's planning phase to improve the entire corridor including sidewalks and bus shelters.

Meeting concluded at 6:20 PM

Category	Comment
Fares	<p><b>C:</b> What about fares?</p> <p><b>R:</b> We are in fiscal budget season and in the proposal it is including that we will be fare free for the next fiscal year.</p>
Planning/Service Reduction	<p><b>C:</b> When all the routes are brought back to service, are we going to keep running the 6 through Hope Commons and Durham Station, and will we increase the frequency?</p> <p><b>R:</b> Route 10 runs through Hope Commons. Our route 6 will continue to run its regular schedule once all routes are fully restored service. Many routes will receive service expansion once all of our services have fully returned and sustained due to feedback received for the Durham Transit Plan.</p>
Commendation	<p><b>C:</b> I want to thank GoDurham for the service improvements, it has been noticed.</p>
Capital Projects/Transit Amenities	<p><b>C:</b> What will the bus stop improvement project look like when it comes to fruition?</p> <p><b>R:</b> It will include a suite of amenities, it will include ADA improvements and they are underway now. These decisions are based on outreach to determine prioritization.</p>
Planning	<p><b>C:</b> 11/11B used to go up to Voke Rehab and near Harris Teeter. It'd be nice if it can go there again.</p> <p><b>R:</b> We will note that to our planning team.</p>
Planning/Operations	<p><b>C:</b> Bus stops on Folton street and Erwin road, why can't the bus stop get both stops in that area. Why can't it turn around?</p> <p><b>R:</b> It is due to the turn radius, it is unfortunately hard for our bus operators to turn a bus in that area.</p>
Operations/Transit Amenities	<p><b>C:</b> Are we going to put information on the screens? Like service announcements and information or tracking on our route.</p>

**R:** For the screens on our buses, yes, we plan on utilizing them for service information and announcements. We will look into the idea and possibility of route tracking on the screens.

**Staff Present:**

- Evian Patterson
- Doug Middleton
- Austin Stanion
- Brianna Reece
- Tara Walton

**Attendance: 8**